

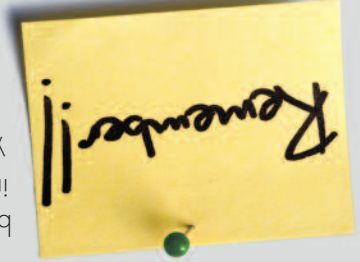


## Could We Get In Touch With You In Case of an Emergency?

Your child's school has your contact information, your employer has your contact information, but does your Credit Union? One of the best ways to help prevent fraud and to minimize its impact is to ensure that the Credit Union has your current contact information. We can't alert you if we can't reach you.

Click on the "My Contact Info" link the next time you use Online Banking to update your addresses, phone numbers and email addresses. You may also call us 24x7 at **202.212.6400**.

Not yet enrolled in Online Banking? Visit us at [BFSFCU.org/OnlineBanking](http://BFSFCU.org/OnlineBanking) to download and complete the Online Banking Security Number form.



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# Insight to

# PROSPERITY



Interested In Getting Involved? Let Your Voice Be Heard.



# The Nominating Period for BFSFCU's Board of Directors Election is Now Open

On April 7, 2011, the terms of three members of the Board of Directors will expire. The election of Directors to fill these positions is conducted online and by mail ballot and the results will be announced at the 2011 Annual Meeting.

All members of the Credit Union are eligible for nomination and election, including Directors whose terms are expiring. Each of the positions is for a three-year term. Candidates should possess sound judgment, a desire to serve and a willingness to devote sufficient time to their duties. Candidates are selected by the Nominating Committee or by petition. Members seeking nomination should complete and submit the "Request for Nomination" form to the Nominating Committee no later than November 24, 2010.

Visit **[BFSFCU.org/Elections](http://BFSFCU.org/Elections)** to learn more about the responsibilities of a BFSFCU Board Director, download the "Request for Nomination" form and find the contact information for our Nominating Committee.



## Don't Be a Victim of Vishing



"Vishing" is a term used to describe a fraudulent scam that uses telephone calls, voice mail messages and text messages to trick members into giving out personal financial information over the phone. The typical routine involves a vague "problem on your account" and a request for an account number or credit card number and PIN.

**Please remember that BFSFCU will never ask you to provide your PIN to a staff member through any means of communication.**

BFSFCU members have recently received phone calls with a recording stating that "Federal Credit Union" had a card compromise and that they should enter their card number and PIN. If you receive this call, please do not enter any information.

If you have questions about vishing or you think you might have been victimized, please contact us at **[InfoSec@BFSFCU.org](mailto:InfoSec@BFSFCU.org)**.